AgilityHealth® Enterprise Baseline Rollout Checklist

Foundation (Prior to Launch Week):

- Overview of the Rollout Process
 - o Identify Acceptance Criteria for the Rollout desired outcomes and measures
 - Rollout Strategy
 - Identify Rollout Team; Roles and Responsibilities
 - Identify Programs Size and Location
 - Identify Teams
 - o Share Rollout Schedule and discuss preferred timeframe
- Technical Set Up
 - Private Domain
 - SSO
 - Technical Review
 - Integrations and Metrics
 - Whitelist AgilityHealth® Domains
 - send.agilityhealthradar.com
 - AgilityHealth.Zendesk.com
 - AgilityHealthRadar.com or eu.AgilityHealthRadar.com
 - IP Address (static): 168.245.51.115
- Gather Team Data
 - o Set Up Considerations discussion Teams, Tags, Lines of Business, Programs, etc.
- Load Teams and Tags
 - Teams & Stakeholders
 - Tags
 - Feature Enablement
 - Users Roles and Options
- Communication and Training
 - Facilitators define good candidates, who, training (private, in-person, virtual?)
 - Prepare for Assessments
 - Security/Network for onsite ATI Team
 - Room requirements
 - Rollout Communication
 - Email and Invitation templates
 - Intranet Site communication optional, post 3-minute AgilityHealth® video
 - Role based training guides, other Support Center resources
 - Create Marketing flyers and FAQs

1 Week Prior to Launch Week:

- Send Stakeholders their assessment questions (AHFs can do as a part of assessment launch process). Follow up with an email/phone call to them encouraging their participation and explaining why it's important.
- Send out meeting invitations to the team members, including:
 - Virtual Meeting Space for remote participants
 - Meeting Room information for on-site participants
 - Information about the AgilityHealth® Retrospective (use email templates for Leaders, Team Members and Stakeholders)
- If there is a video conference, please test the conference room to ensure the audio/visual is clear.

